



*M3X2 ISOLATION BASE*

*The Foundation Of Great System Performance*

## ***Introduction***

*Thank you for purchasing the Harmonic Resolution Systems M3X2 Isolation Base. The M3X2 was derived from our M3 series isolation bases and represents the latest in HRS technology and innovation. When used properly, it will give you many years of superior musical or video signal reproduction.*

*The M3X2 Isolation Base significantly reduces the negative impact of structure borne vibration on your audio or video component performance. Many years of engineering experience, custom material development, and listening tests are incorporated into the design of the M3X2 Isolation Base. The performance of the M3X2 Isolation Base will enable your audio/video source and amplification components to achieve peak performance.*

*The M3X2 Isolation Base is a perfect match for HRS Damping Plates and Nimbus products. While the M3X2 Isolation Base works to significantly reduce structural-borne vibration, the HRS Damping Plates and Nimbus products significantly reduces the harmful effects of air-borne vibration and structural resonance on your components.*

*Please read this manual completely prior to use of your M3X2 Isolation Base for set up and product care instructions. Proper care of you M3X2 Isolation Base will ensure optimum performance and an aesthetically pleasing appearance.*

*All HRS products are manufactured in the US by highly skilled craftsmen using superior techniques, exotic finishes, and proprietary materials. HRS is dedicated to producing the finest audio products in the world. To accomplish that, all products advance through a series of intense inspection and approval protocol. All items are inspected 100% to verify the assembly fits are up to our exacting standards. This rigorous protocol, combined with precision design, results in a product that is a pleasure to install, use, change, or expand at anytime. From all of us here at HRS, we truly hope you enjoy our product. Your order was built and inspected by the following HRS staff:*

*Production Process: \_\_\_\_\_*

*Inspection Approval: \_\_\_\_\_*

*Packaging: \_\_\_\_\_*

## ***Safety Instructions***

### ***IMPORTANT WARNINGS!***

*Do not place any tall objects on the isolation base. A tall object is any object with a height that is greater than the depth of the isolation base. A tall object is also any object that has a height greater than its own width or length. Tall objects **must not** be placed on top of the isolation base for any reason. The object may become unstable and tip over causing damage to the component, adjacent objects, or injury to people.*

*Lifting or moving the isolation base should always be done by means of the outer rectangular frame. Do not lift the isolation base by the inner plate or the external feet attached to the bottom of the rectangular frame. **Always** lift or move the isolation base with the inner plate facing up and the external support feet facing down (same orientation as when use to support your component). The inner plate is bonded to the outer frame. Following these handling instruction will prevent damage to the unit and will ensure the inner plate does not accidentally come out of the outer frame when moving the isolation base.*

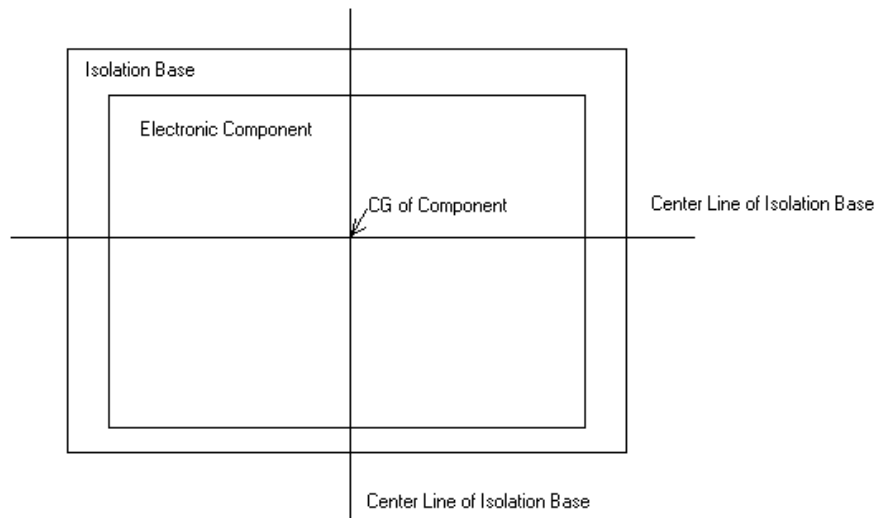
## ***Setup Instructions***

*Placing components with sharp or pointed feet directly on the isolation base may cause nicks, scratches or gouges in the surface. Use a protective barrier between sharp objects and the base surface if you desire. The M3X2 Isolation Base is very effective at reducing vibration and does not require the use of cones and other sharp objects. Cones can be used with the isolation base and do not degrade the isolation base performance. Protection from sharp objects as described above is recommended to prevent scratches and maintain the original beauty of the isolation base.*

*M3X2 Isolation Bases are produced for various load ranges to optimize performance. Please verify that the component that will be placed on the isolation base is within the rated load. You can determine the load range of your isolation base by the color code in the isolation base part number. The isolation base part number is located on the product identification tag fixed to the bottom of the isolation base. See the specification section of this manual to determine the rated load range of your isolation base. If the M3X2 Isolation Base is overloaded the custom HRS isolators will bottom and significantly reduce the product performance. You can check to see if the isolation base is overloaded by checking for compliance between the isolation base frame and the four small feet. With the component loaded on the isolation base, check each corner individually by pressing on each corner. The isolation base should be compliant at each location and not rigid. If there is any displacement prior to bottoming then the isolation base is working fine. If there is no compliance at all then the load range should be changed by HRS to the proper range. HRS can modify the M3X2 Isolation Base load range as many times as needed for a fraction of the original purchase price. Overloading the isolation base for an extended period of time may reduce its service life and voids the warranty.*

*A majority of source components have a center of gravity that is approximately near the geometric center of the component. However, some amplifiers and source components can have significant variation in weight distribution that is dependent on the design layout of the heavier objects within the component.*

*The ideal isolation base setup is to have the center of gravity of the component in the geometric center of the isolation base. This will result in even loading of the isolation feet. This can be achieved by estimating the center of gravity of your component and placing it in the geometric center of the isolation base. Even loading of the isolation feet can also be achieved by moving the component until the isolation base is level.*



Top View  
Component and Isolation Base

*If you have a component that does not allow you to locate the center of gravity near the geometric center of the isolation base, you can utilize a custom combination of isolation feet to accommodate a significant variation in isolator loading. Please consult with your authorized HRS Retailer or HRS directly if you have questions regarding proper loading of your M3X2 Isolation Base.*

## Specifications

The following specifications are based on your M3X2 Isolation Base part number which is marked on the outside of the original factory box. The part number is composed of the following information sequence.

*Series - Model Number - Load Range*

The load range can also be identified by the color of the sticker located on the back of the isolation base frame. Just cross reference the color of the sticker to the M3X2 Isolation Base Load Range chart shown below.

### **M3X2 Isolation Base Physical Characteristics**

<i>Model Number</i>	<i>Dimensions Inch (cm)</i>	<i>Weight lbs. (Kg)</i>
2123	21 x 23 x 3 ( 53.3 x 58.4 x 7.6 )	62 (28.1)
1921	19 x 21 x 3 ( 48.3 x 53.3 x 7.6 )	52 (23.5)
1719	17 x 19 x 3 ( 43.2 x 48.3 x 7.6 )	43 (19.5)
1419	14 x 19 x 3 ( 35.6 x 43.2 x 7.6 )	37 (16.8)

### **M3X2 Isolation Base Load Range**

<i>Load Range</i>	<i>Supported Equipment Load Range lbs. (Kg)</i>
<i>RD - (Red mark on bottom of isolator and on back of frame)</i>	0 – 30 (0 – 14)
<i>GN - (Green mark on bottom of isolator and on back of frame)</i>	30 – 60 (13 – 27)
<i>BL - (Blue mark on bottom of isolator and on back of frame)</i>	60 – 120 (27 – 54)
<i>Custom Order</i>	Up to 400+ lbs (182+)

**Note:** The recommended load range is the range of component weight that will yield optimal performance. If you have less than recommended load you will still likely obtain very good results based on HRS technology. Placing more than 10% over the maximum recommended load may result in a significant decrease in isolation base performance because there is a safety stop mechanism that will engage that prevents damage to the isolation base. When the safety mechanism is engaged the performance is decreased significantly until the isolation base is returned to within rate load range.

## **Care and Maintenance**

*The M3X2 Isolation Base is a very low maintenance item that will provide many years of trouble free performance by applying these basic care instructions.*

*The top of the M3X2 Isolation Base contains a natural granite surface. Clean the granite surface using a lint-free soft (non-abrasive) cloth. Use a damp cloth with mild soap if required. Do not use abrasive cleaners on any part of the isolation base. To keep the granite surface in excellent condition HRS recommends Stone Tech Professional Revitalizer ® as instructed on the container. Contact your local granite supply facility or HRS to purchase this or equivalent care product.*

*Do not spray, soak, or submerge the isolation base in water or cleaning solutions. The isolation base is an assembly of many different parts and materials. Submerging the isolation base may cause damage to the assembly.*

*Clean the metallic parts of the isolation base, feet and frame, using a lint-free soft (non-abrasive) cloth. Use a damp cloth with mild soap if required. Do not use abrasive cleaners or solvents to clean the isolation base. Abrasive cleaners or cloths of any type may damage the finish of your isolation base. Solvents can attack and damage some of the materials in the isolation base and should never be used.*

*Do not wash the interior flex element of the isolation feet even if you see a coating or white substance on the surface of the flex element. This coating is intentional and is put in the flex element to protect the custom isolation material from the environment.*

### **Warnings!**

*Do not place objects with sharp or pointed feet directly on the isolation base.*

*Do not immerse in water or spray with water or any other liquids.*

*Do not use abrasive cleaners or abrasive sponges.*

*Do not wash the base or isolation feet with any solvent based cleaning solutions.*

*Do not wash the interior flex element of the isolation feet even if you see a coating or white substance on the surface of the flex element.*

## ***Limited Warranty***

*Harmonic Resolution Systems warrants the product designated herein to be free of manufacturing defects in material and workmanship subject to the conditions herein set forth, for a period of 90 days from the date of purchase by the original purchaser. If the purchaser registers the unit with Harmonic Resolution Systems by mailing in the warranty card, together with a copy of the bill of sale, within 14 days of the date of purchase, said purchaser would be registered for an extended service contract. The extended service contract extends the 90 days to a period of 5 years from the date of purchase by the original purchaser or no later than 6 years from the date of shipment to the authorized Harmonic Resolution Systems dealer, whichever comes first. This warranty is subject to the following conditions and limitations.*

- 1. This warranty is subject to the following conditions and limitations. The warranty is void and inapplicable if the product has been used or handled other than in accordance with the instructions in the owner's manual, abused or misused, damaged by accident or neglect or in being transported, or the defect is due to the product being repaired or tampered with or modified by anyone other than Harmonic Resolution Systems. The product must be packed and returned to Harmonic Resolution Systems by the customer at his or her sole expense. A written description of the defect and a photocopy of the original purchase receipt must accompany a returned product. This receipt must clearly list model and serial number, the date of purchase, the name and address of the purchaser and authorized dealer and the purchase price. Harmonic Resolution Systems reserves the right to modify the design of any product without obligation to purchasers of previously manufactured products and to change the prices or specifications of any product without notice or obligation to any person.*
- 2. Warranty does not cover normal recommended care and maintenance.*
- 3. Harmonic Resolution Systems shall not be responsible in any way for consequential or indirect damages or liabilities resulting from the use of the product covered herein or resulting from any breach of this warranty or any implied warranty relating to said product.*
- 4. Harmonic Resolution Systems shall not be responsible in any way for damage to finishes resulting from normal use and exposure to sunlight and the environment even within the normal and extended warranty period.*

*During the warranty period, Harmonic Resolution Systems will repair or replace any defective components free of charge. A Return Authorization Number (RA Number) obtained directly from Harmonic Resolution Systems is required before any product is returned to Harmonic Resolution Systems for any reason. This number must be visible on the exterior of the shipping container(s) for Harmonic Resolution Systems to accept the return.*



*Units shipped to Harmonic Resolution Systems without a visible RA Number on the exterior of the shipping container(s) are subject to be returned to the sender, freight collect.*

*Units to be repaired by Harmonic Resolution Systems must be sent shipping and insurance prepaid by the original purchaser in the original packaging material. A returned product should be accompanied by a written description of the defect. Repaired units will be returned by Harmonic Resolution Systems shipping and insurance prepaid by the customer.*

*All other warranties or conditions either written or implied are void.*

**(MADE IN USA)**

***All Harmonic Resolution Systems Inc. products are 100% Made In The United States of America by skilled craftsmen using only the finest materials and our personal dedication to the highest workmanship standards.***

***HARMONIC RESOLUTION SYSTEMS INC.  
2495 Main Street, Suite 227  
Buffalo, NY 14214  
Telephone: 716-873-1437  
Web: [www.AVisolation.com](http://www.AVisolation.com)  
E-mail: [info@AVisolation.com](mailto:info@AVisolation.com)***